



Across Town or Across the Globe

SAME DAY COURIER STANDARDS

Same Day Standard Service

- Pick up and deliver within three hours depending upon distance traveled (**as a guide**).
- Proof of delivery available on request.

Same Day VIP Service

- Priority allocation over standard jobs.
- Pick up as soon as possible and priority delivery over standard jobs.
- Proof of delivery available on request.

Same Day Exclusive Service

- First available car in your area for allocation.
- Direct drive after pickup to destination.
- Courtesy call back with signature and time of delivery.

After hours Reservations

- ◆ Reservations made after 5.00pm will be charged at the VIP rate.
- ◆ Reservations made after 5.30pm will be charged at Exclusive rate.

A GUIDE TO VEHICLE USE

COURIER:

For small packages and envelopes	1 to 25 kgs
For small cartons, parcels and bundles Or roughly what would fit on the front seat of your car	26 to 99 kgs

MID LOAD:

<i>ENCLOSED VAN / OPEN TRAY</i> For boxes, cartons and various packages NOT exceeding 2 metres long and 0.75 metres high	100 to 249 kgs up to 1.5m3
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ONE TONNE:

<i>ONE TONNE OPEN TRAY</i> For 1 commercial pallet, various items NOT exceeding 2.5 metres long and 1.5 metres high	250 to 850 kgs up to 2m3
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<i>ENCLOSED ONE TONNE VAN</i> For large cartons and various items NOT exceeding 2.5 metres long and 1.5 metres high	250 to 850 kgs up to 2m3
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- Charges will be based on the vehicle type required, not the actual vehicle that attends the pick up
- Please note same day courier jobs do not require a consignment note